System Upgrade Pathway



- software licence update process

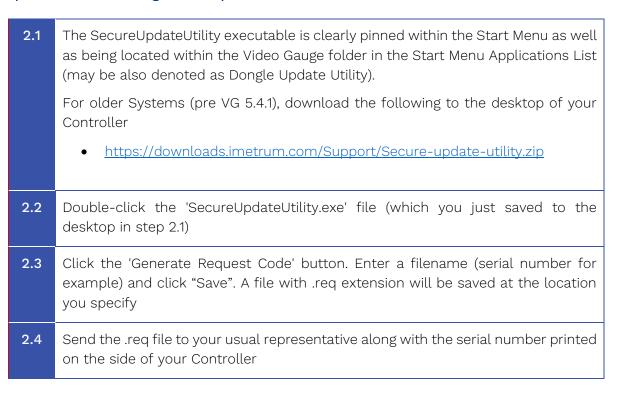
This guide explains the stages of completing a remote software licence update for your live licence as part of the System Upgrade Pathway process.

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Step one – Find your licence key

1.1	Open Video Gauge™
	(for older Systems where using an external licence dongle, it should light up green when connected)
1.2	Go to 'Help' then 'Licence Manager'. The Licence Manager window will pop-up and the second line down details your software licence key. Alternatively, there will be a licence ID on the System Controller itself. Keep a note of your software licence key xxxxx-xxxxx-xxxxx-xxxxx

Step two – Generating the .req file

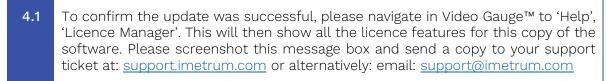




Step three – Applying the .nlf file

3.1	Save the update code file (.nlf) provided by Imetrum to the desktop of your Controller
3.2	Start the Secure Update Utility by double-clicking the 'SecureUpdateUtility.exe' file
3.3	In the 'Update Hardware Key' section, click the 'file open' icon and select the .nlf file (which you saved to the desktop in step 3.1)
3.4	Click the 'Apply Code' button. The hardware key update process begins; it may take up to one minute to complete the process
3.5	When 'Success' appears, close the Secure Update Utility

Step four – Confirm successful update



If you have any issues, please contact your usual representative for further assistance.